

#### CAPSTONE PROJECT REQUEST

#### **Hunger Network Overview**

### History

Over 36 years ago cuts in public welfare programs and the national recession led the Interchurch Council of Greater Cleveland to create the Hunger Taskforce to address the increasing need for emergency food for children in Cuyahoga County. In 1995, with the help and blessing of the Cuyahoga County Commissioners, the Hunger Taskforce became an independent organization renamed the Hunger Network of Greater Cleveland (HNGC).

#### Mission

The mission of the Hunger Network of Greater Cleveland is to reduce hunger in our community by providing food and linkages to other vital services for hungry people, especially children and families, by actively participating in a coordinated response to people in need.

With the aid of over 1,100 dedicated volunteers, our network of over 100 hunger centers and hot meal programs distributes nutritious food directly into the hands of approximately 60,000 hungry people every month, nearly half of whom are children. For every dollar raised, the Hunger Network is able to provide four nutritionally balanced meals.

The Hunger Network's Garden of Giving Program enables our food centers to take fresh produce fresh from the garden and into the bags of clients coming to the Network for emergency food. This program helps provide more nutritious meals for our food insecure citizens.

The Stay Well Project, in partnership with University Hospitals is providing basic health & prevention information, diet education, health screening and services to our clients, at Network food centers in their own neighborhoods.

#### **Capstone Project Proposal**

#### **Background**

The Hunger Network of Greater Cleveland provides the system that the volunteers in our pantries and hot meals utilize to provide equitable and reliable emergency food service to individuals and families throughout the county. We are dedicated to providing nutritionally sound meals to our families. Our use of funds is restricted to taking whatever is available from the Cleveland Foodbank (CF) where inventory rotates daily based on corporate donors and government supplies and where our emergency centers compete with several hundred other non-profits for the daily



inventory. We attempt to incorporate any fresh produce that is available from the CF or from our Gardens of Giving project in our bags and meals but our facilities are in churches and community centers and are not conducive to storing highly perishable products.

Our volunteers interact with low income families in their service areas on a daily basis throughout the year and help them access other social and community services when possible. The Gardens of Giving project has made it possible for some families to get involved in growing some of their own food. Recently the Hunger Network has partnered with University Hospital to provide health education and screening events at eight of our programs each month. Since the project began we have had over 4000 clients participate with nearly half of them receiving blood pressure, glucose, BMI and other tests. Over 200 people needed urgent care. Large numbers of participants have diet sensitive diseases. Hunger, nutrition and health are closely connected and although we have been the largest grassroots emergency distribution agency in Cuyahoga County for decades we now have a greater message to impart to our clients and the larger community about healthy diets and the improved health that results.

#### Problem

We have new stories to tell and new information to impart but spend a lot of energy on advertising our four events to insure their success since we depend on them to operate. However, there is now a great opportunity to add an interesting education component to our messaging. We have also recently improved our web site and have been using social media in any way we can to get involvement and support. The Hunger Network has a small staff of 9 people, three of whom work on fundraising, marketing and public relations. Our board is also involved in hands on work so we would need assistance to expand beyond our existing marketing (and minor education) efforts.

We need a plan and with a project that can expand our existing messaging and advertising that will shift our branding and messaging to include the urgent need for everyone to understand the strong connection between adequate and nutritious food to not only make hunger go away on a temporary basis, but to help the hungry "Stay Well". There are stories of discovery and success coming from the Stay Well and Gardens of Giving Project that we are not able to share.

### New Education/Marketing Message and Plan Needed

The Hunger Network is interested in having Capstone Project students assess this situation and provide a doable plan with the components of a new Education/Marketing plan that keeps our current advertising but expands it to include this vital new information. The plan should help us to leverage our new web sites and our social media platforms and our print messaging to expand our focus to hunger and the new evidence of the impact of good nutrition and health throughout our operation.

The goal will be to give the Hunger Network a marketing plan that would include the related nutrition and health aspects and include an education plan so we are telling a story beyond the general hunger facts we use today.



The outcomes should include several options, ideas and methods that could be incorporated in our current calendar to achieve this. The Executive Director, Special Events, Public Relations Director and Development Assistant (in charge of social media) as well as necessary Program staff would be available to assist in the assessment and discovery phases of the project as well as the development of the project plan and plan components.

### **Hunger Network Facts:**

- 60,000 people per month receive emergency food at one of our center or hot meal programs...that is 17,000 more than the capacity of Progressive Field.
- 25,000, or forty one percent of those served each month are children.
- The Hunger Network serves 6,500,000 meals per year.
- Over 75% of the emergency food in Greater Cleveland is distributed by the Hunger Network.
- The Hunger Network purchases food from the food bank and other food wholesalers and then puts that nutritious food directly into the hands of the truly needy.
- The Hunger Network is an effective and efficient delivery system with centers strategically located throughout Cleveland's neighborhoods and surrounding suburbs.
- The Hunger Network distributes food at over 100 hunger center pantries and hot meal programs throughout Cuyahoga County.
- More than 1,100 caring volunteers work in our centers and provide more than just a food to the people we serve.
- 94% of the Hunger Network's annual expenses is for program costs, while 5% is for fundraising and .61% is for administrative costs.

### **Annual Events**

### Inaugural All About the Bag Fashion Show – February 26, 2014

The All About the Bag Fashion Show will be a fashionable evening full of fancy frocks, fun and fundraising! Don't miss the first ever All About the Bag Fashion Show featuring the finest looks Beachwood Place has to offer, a Diamond Drop, an exhibit by Virginia Marti College students, a Mini Cooper Raffle and an unbeatable silent auction that Cleveland Fashionistas can only dream of! Where: Landerhaven Executive Caterers, 611 Landerhaven Drive, Mayfield Heights. When: 6:00 P.M. Ticket Prices: \$55 General Admission, \$125 Premier Package includes: VIP Ticket, Swag Bag & Mini Cooper Raffle Ticket.

## 26<sup>th</sup> Anniversary Walk for Hunger – May 10, 2014

The Walk for Hunger is the Hunger Network of Greater Cleveland's signature event that takes place each May to raise funds and awareness to fight hunger in Greater Cleveland. The Walk for Hunger is a walk through downtown beginning at Burke Lakefront Airport and finishing at the North Coast Harbor with music, refreshments and entertainment for the entire family. Over 2,000 walkers in teams of 10 or more participate each year and help raise money to directly support hungry men, women & children right here in greater Cleveland. Walkers who raise \$40 or more earn a Walk for Hunger T-shirt.

8<sup>th</sup> Annual Rolling on the River – September 26, 2014



Join the Friends of the Hunger Network, a Young Professional Group, for a fabulously fun party at Windows on the River. Tickets include free play money for casino games, complimentary food, wine, beer, live music, raffle prizes and a great silent auction. Tickets are \$59 per person now through September 12<sup>th</sup>, \$69 per person September 13<sup>th</sup>- September 25<sup>th</sup>, \$75 per person on September 26<sup>th</sup> at the door.

## 25th Annual Best Party of the Year – December 5, 2014

Join us for the Best Party at the Intercontinental Hotel, a gala event complete with fabulous food featuring local restaurants, delicious drinks including a signature Martini Bar, exciting live music and endless dancing. The event also includes an extensive Silent Auction, 50/50 Raffle and Wine Pull. Tickets are \$89 per person now through November 9<sup>th</sup>, \$99 per person November 10<sup>th</sup>-December 4<sup>th</sup>, \$109 per person on December 5<sup>th</sup> at the door.



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# **Executive Director Bio**

### Dana Irribarren, Executive Director

Dana Irribarren is the Executive Director of the Hunger Network of Greater Cleveland, which she led into its independent status in 1995.

The Cleveland Plain Dealer called her a "vital link in the food chain," dubbing her a Cleveland "All Star" in 1997. Dana began her career in hunger in 1977, and opened 10 hot meal sites and four hunger centers in the early 1980s. She managed the 1995 transition of the Hunger Network from a program of the Interchurch Council to an independent, nonprofit with no interruption in service.

"As the Executive Director of the Hunger Network of Greater Cleveland I try to stay focused on what I believe the organization should be doing and I try to bring a sense of vision to all the work we do while at the same time being practical and realistic about what can be achieved." A strategic plan harnessing this focus has provided an overall direction for the Hunger Network of Greater Cleveland. Dana attributes the organization's success to its attention to the Network's inherent goals.

She believes we need to work toward giving people, especially children, a basic right to food in this country instead of accepting that they, in this time, in this economy, go hungry.

Dana earned her Bachelor's of Arts Degree in social work in 1985 from Antioch in Yellow Spring, Ohio.



### Stopping Hunger in its Tracks™

### **Location Guide**

### **Hunger Centers**

Avon Avenue

Bay Presbyterian Church

**Bountiful Basement** 

**Bread Basket** 

Bread of Life

Brookside

CACC I- Collinwood

CACC II-Nottingham

Calvary Lutheran

Community Corner

Corinthian

Corv

**Euclid Hunger Taskforce** 

Friendly Inn Settlement

Garden Valley

Harvard Community Ctr.

Heights Emergency

Lakewood Community

Service Center

Lane Central

Lee-Seville-Miles

Maple Heights

Mt. Haven

Near West Food &

Family Center

New Cleveland Food

**Basket** 

**New Covenant** 

Parma

Redeemer Crisis Center

SCAN

**Shaker Heights** 

Community Center

Southeast Clergy

St. John Kanty

St. Mark

Triedstone Community

Care Center

**University Settlement** 

**Hot Meal Programs** 

Beth-El AME Zion

**Bethany Christian** 

CACC III - Grovewood

Changing Lives

Community A.M.E. Church

Cory Kitchen

Dunham Ave.

**EBC Fery** 

**Emmanuel Baptist** 

Faith Baptist

Fifth Church of God

First Beulah

Lee Memorial

Mercy Seat Mission

Morning Star

Mt. Nebo MBC

Mt. Olive

Northeast Church of God

North Presbyterian Church

Philemon Community
Pilgrim Church of Christ

Quinn Chapel

2nd Ebenezer Missionary

St. Andrews Episcopal Trinity Cathedral

True Vine

Windermere UMC

#### **Alliance Pantries**

Adams Avenue

Addison Square

**Bethany Baptist Church** 

Beulah Baptist

Bread of Life

Concord Baptist Church

Confirmed Word Faith Ctr.

**Dunham Avenue** 

East Mt. Zion

**EBC Ferry** 

**Euclid Four Square** 

Full Gospel

Garfield Hts Senior Center

Golgotha

Greater Bethel AME Zion

Lee Memorial

Living Waters Church of God

May Dugan Center

Mt. Moriah

Mt. Nebo Baptist Church

Mt. Sinai Baptist Church

Mt. Zion

New Sardis Baptist

Pilgrim UCC

Quinn Chapel

S. Hill Lend a Hand

2<sup>nd</sup> Ebenezer

2<sup>nd</sup> Nazarene

Semach Sedek RIAS

St. James

St. Timothy Missionary

Baptist Church

Starlight Baptist Church

Temple Baptist

The Living Water Church

Trinity Assembly of God

Windermere



# **Hunger Centers & Hot Meal Sites**

