	A Model for Others	Acceptable	Needs Modification	Missing
Mission & Goals	*All goals are clearly aligned with the mission and division goals *Compatible with other departments *Includes initiatives that resulted from previous assessments *Responsive to new information or changing environment	*Goals are explicit and support the unit's purpose(s) *Clearly linked to the department's mission statement *Clearly linked to Univesity Mission	*Goals are identified *Unit mission is stated *Reference to University Mission but no description of connection between unit and University Mission	None
Objectives/ Outcomes	*At least one outcome is assessed for each goal *Outcomes are identified	*Clearly measurable	*Not aligned with mission or *Not measurable	None
Measures/ Tools	*Designed to promote improvement *Clearly articulated rationale described *Each outcome is measured *Most of the measures are direct measures *Criteria for success are clearly specified	*Content to be assessed fits objectives and *Data collection process is briefly described and *Measures address issues with efficiency and/or effectiveness	*Does not fit the objective or *Does not describe data collection process	None
Analysis/ Results	*Multiple periods of data are available * Trends or patterns over time are discussed *Dissemination of results to appropriate stakeholders has been completed	*Results entered for each measure and *Status of result indicated and clearly described and *Appropriate evidence is presented *Results are analyzed and interpreted appropriately	*Not aligned with measure *Result status not indicated *Description (results) missing	None
Recommend- ations/ Improve- ments	*Responsibilities for actions are assigned *Target implementation date for action(s) is stated	*Action plan is developed from findings and aligned with objective and *Clearly describes intended improvements *Unit decides what changes will be made and how changes will be implemented	*Does not align with objective *Does not describe intended improvements *Unit decides what changes will be made	None

^{*} Efficiency refers to how well an activity or operation is performed (e.g., timelines, promptness, cost, etc.) while effectivenes relates to issues of quality and the achievement of desired outcomes.

^{*}Ideally Recommendations/Improvements feed into next year's objectives.