

Your Health is our First Priority

You're Invited to Join MetroHealth Select

Hello! During this open enrollment time, we invite you to join MetroHealth Select. Our integrated network will provide you and your family with top quality health care with more than 900 providers at over 25 nearby locations. You'll also see great cost savings by choosing this more affordable option as your health spending will go much further with MetroHealth Select.

Over the past year, we have added many more physicians, services and locations. New locations are now available in Bedford, Brecksville, Cleveland Heights, North Royalton, Parma and Rocky River. For the first time we now have 3 free standing emergency departments in Brecksville, Cleveland Heights and Parma. In addition, we now offer clinics within 4 Discount Drug Mart locations in Independence, North Royalton, Olmsted Falls and Parma Heights. We have also improved our pharmacy services including Home Delivery, and now have 9 locations. Please take a few minutes to peruse this packet to see all of the details.

Our dedicated Select team provides members with the finest personalized customer service for your health care experience. Through our exclusive Select Connect line (216-778-8818) we schedule appointments to meet the preferences of our members, and assist with any questions or concerns that may arise. Our members have free access to MyChart to securely manage their health care online. And we will personally assist you as new member to ensure a seamless transition of your care to MetroHealth. As a patient of MetroHealth, we personally visit Select patients in the hospital daily.

We'd like to share with you a testimonial: *"The MetroHealth Staff saved my wife's life. She is with us today because of all those who were involved with her care. As this happened during the holidays, the staff were my Christmas angels and my wife was my Christmas miracle. I am very thankful to have MetroHealth Select as my coverage at CSU."* D.T., CSU employee and MetroHealth Select member.

Thank you for considering us as your partner to provide excellent health care for you and your family. **Should you have any questions during open enrollment, please email select@metrohealth.org or call Denise Smith, manager, member experience & client services at 216-778-4171.**



Holly B Perzy, MD, MMM
Chief Executive Director, MetroHealth Select
Associate Professor, Internal Medicine and Pediatrics
Case Western Reserve University School of Medicine
Vice President, Care Delivery, The MetroHealth System



MetroHealth Select

Top 5 Reasons to Join MetroHealth Select



1. Significant Cost Savings

- Save hundreds, even thousands compared to other plan choices
- Lower out-of-pocket costs
- Lower copays for visits and prescriptions

2. Convenient Locations Near You

- 25+ locations in Cuyahoga and now Medina counties
- Outpatient surgery center
- Advanced imaging and lab services including 3D Mammography

3. New Services and Locations

- 3 new free-standing Emergency Depts. in Brecksville, Cleveland Heights and Parma
- 5 new locations in Bedford, Brecksville, Cleveland Heights, Parma and Rocky River
- 4 new walk-in clinics at Discount Drug Mart locations in Independence, North Royalton, Olmsted Falls and Parma Heights
- Now 5 *MetroExpressCare* locations, check wait times at metrohealth.org/expresscare
- Now 9 pharmacy locations

4. Top Quality Care

- 900+ top providers for all stages of life
- Personal visits for patients in the hospital
- Coordinated care for chronic disease patients

5. Excellent Customer Service

- Seamless transition of your care to new providers
- Same-day appointments available
- 1 exclusive phone number to call for all needs
- Manage your health care anytime with MyChart - online appointments, message your doctor, view your test results and much more