



Dear Medical Mutual of Ohio Plan Participant:

As you are aware, John Carroll University has engaged Catamaran, parent company of Restat, to be our new Pharmacy Benefit Manager (PBM) as of January 1, 2014. Catamaran will replace Medical Mutual of Ohio/Medco/Express Scripts in providing your prescription coverage. Catamaran has a wide network of pharmacies, including all those that JCU employees currently use. In addition we now have access to a new network – the Align network - that provides lower co-pays on generic medication and can provide a 90 day refill of generics on maintenance drugs at their retail locations. The Align network includes the pharmacies at Giant Eagle, Target, Walmart, Kmart, Sam's Club, Marc's, Acme and others.

Because we have had two benefit open enrollment periods this fall, with the last one ending on December 10th, the receipt of your drug ID card may be delayed. This delay **will not affect** the beginning of your coverage. However, if you have not received your Catamaran card by January 1, the following information is important if you need to use your benefits immediately:

1. You should receive your welcome packet from Catamaran, which includes your ID card(s), no later than the second week of January. If you need to fill a prescription in January but prior to receiving your new ID card(s), you have several options:
 - a. Beginning January 1, 2014 you can log in to the secure Catamaran website www.myCatamaranrx.com and print off a temporary ID card to be presented to the retail pharmacist; or
 - b. Take your script to any retail pharmacy with a photo ID and simply provide the pharmacist with the following information:
 - i. **Your social security number;**
 - ii. **BIN:610011**
 - iii. **PCN: IRX**
 - iv. **RxGRP: JCU**
 - c. You can call their member services line 24 hours a day at 1-877-633-4461 for help and assistance beginning in January.
2. If you currently have mail order prescriptions filled through Medco/Express Scripts, you can continue to receive them via mail order from Catamaran. This is what to expect:
 - a. The Catamaran mail order facility will receive an electronic file from Medco/Express Scripts on or about January 8th that contains your mail order prescription information.
 - b. To continue your mail order prescription fulfillment, you will need to access the Catamaran website on/after January 8th and register. Registration will include designating your payment method.

- c. If your script has no additional refills and/or is over 1 year old, you will need your physician to write a new script for you.
3. To ease the transition to our new PBM, we have agreed to “grandfather” your existing scripts for three years. This means that your currently prescribed drugs will not be forced to the new Catamaran formulary tiers if they are different just because of moving to Catamaran.
 - a. Prescriptions for newly prescribed medication presented on/after January 1, 2014 will be filled according to the new Catamaran formulary tiers.
 - b. Prescriptions for specialty drugs will be filled from the Catamaran specialty drug provider: BriovaRx
 - c. Any specialty medications with open refills will be electronically transferred to BriovaRX from ESI/Medco on or about January 8th.
4. On/after January 1, 2014 please contact Catamaran if you have any questions or concerns about your drug plan, the pharmacy networks, your existing prescriptions, mail order, specialty drugs, etc.:
 - a. **Catamaran website :** www.myCatamaranrx.com
 - b. **Catamaran customer service: 1-877-633-4461 (available 24 hrs./day)**
5. Remember: If you have questions now up through December 31 about your current prescriptions and fulfillment, you should contact Medco/Express Scripts. Please know that Medical Mutual or Medco/Express Scripts will not have any information about Catamaran or how the new prescription benefit operates.

Contact information for Medical Mutual Medco Prescription Plan (**Medco/Express Scripts: group # 226685, customer service 800-417-1961, www.medco.com**).

We are looking forward to working with our new PBM and the new services, networks and options they provide. If you have any concerns or need some help while the University is closed over the holidays, please feel free to contact either of us via cell # or by email. Additional information can be found on the HR website: <http://sites.jcu.edu/hr/>

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