

HOUSEKEEPING SERVICES

John Carroll University Housekeeping Services operates within the Facilities department under the supervision of **Rory Hill** and **Mike Roeder**.

Rory can be reached at 216-397-3015 or by e-mail at rhill@jcu.edu.

Mike can be reached at 216-397-4760 or mroeder@jcu.edu.

Housekeeping operates under the departmental mission inspired by the Jesuit Spirit. Their mission is to provide a clean and safe environment for the John Carroll Community. The University's cleaning work is contracted and performed by **WFF Facility Services Group**. A link to their corporate website is given below. **WFF's** campus offices are located in the lower level of the Dolan Center for Science and Technology in room AG02 (near the East elevator at the Garage level). The majority of cleaning for academic buildings is performed after hours. Representatives **for WFF** are available during normal John Carroll hours of operation from 8-5 by calling 216-397-4326 or by email at wffservices@jcu.edu. The SchoolDude work order system is preferred for reporting cleaning issues during the work day. Follow the link below to place a work order.

WFF Facility Services management personnel include:

- ❖ Site Manager: **Bill Huerster**; bhuerster@wffservices.com
- ❖ Res Life Supervisor: **Chris Rickles**; jcu@wffservices.com
- ❖ Night Manager: **Allen Moss**; jcu@wffservices.com

More information about **WFF Facility Services** can be found at: www.wffservices.com

To submit a SchoolDude W.O. go to: John Carroll University Work Order System

For the Academic/Administrative office cleaning schedule, **please select SERVICES and then HOUSEKEEPING.**

For emergency requests after hours, please contact JCU PD at 216-397-1234.