

SATISFACTION OF COMPLETERS

Teacher Education program completers are sent alumni surveys from the EPP approximately 9 months following graduation. Alumni surveys measure completer satisfaction with their teacher education preparation program. **Table 1** shows response rates to these alumni surveys for 2015-16, 2016-17 and 2017-18 graduates. **Table 2** shows average alumni survey response ratings for 2015-16, 2016-17 and 2017-18 graduates, based on a 4-point scale*. **Figure 1** shows the comparison between Alumni and Employer survey responses for 2017-18 graduates. The alumni and employers are very satisfied with the preparation, and employers tend to rate the preparation and performance of JCU teacher education completers higher than completers rate themselves.

Table 1

Graduation Year	Alumni Surveys Sent	Responses Received	Return Rate (%)	Average Alumni Rating of Program Preparation Overall
2015-16	Not collected	31	Unknown	3.04
2016-17	55	22	40%	3.14
2017-18	70	15	21.4%	3.36

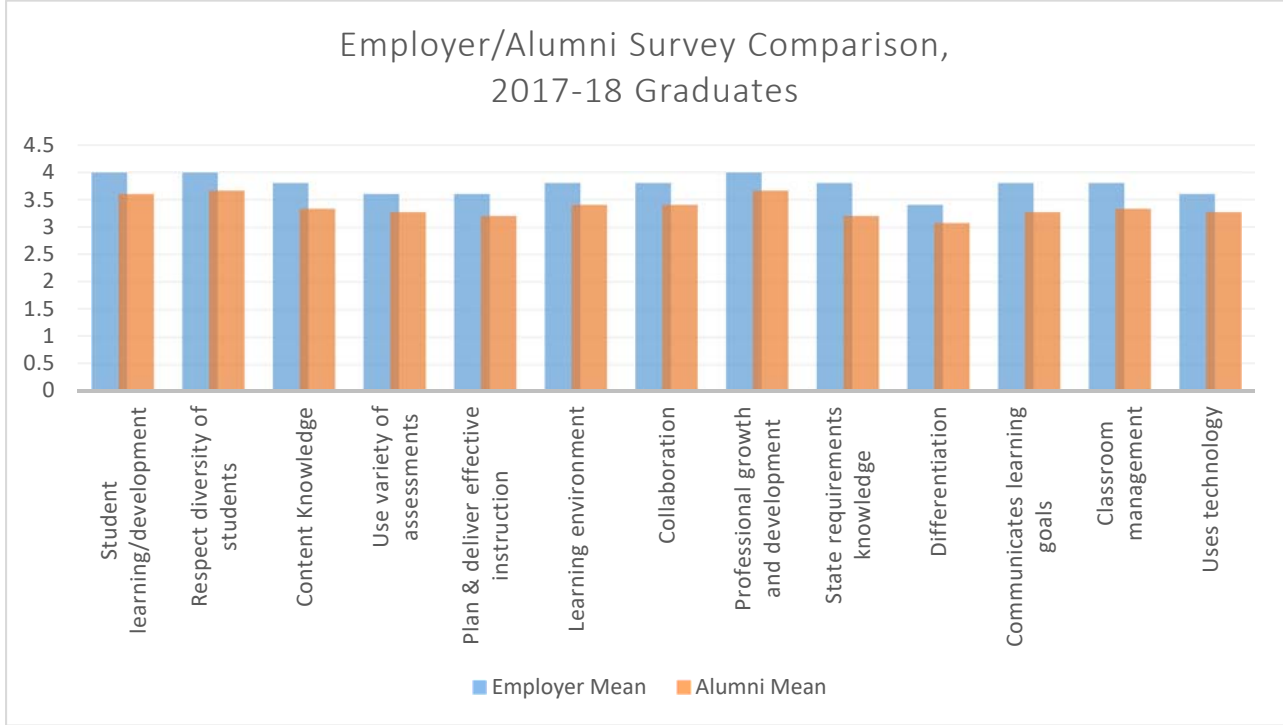
Table 2

Category	2015-16 Average Alumni Rating	2016-17 Average Alumni Rating	2017-18 Average Alumni Rating
Student learning/development	3.13	3.27	3.6
Respect diversity of students	3.48	3.27	3.67
Content Knowledge	2.97	3.05	3.33
Use variety of assessments	2.94	3.23	3.27
Plan & deliver effective instruction	3.06	3.14	3.2
Learning environment	3.06	3.23	3.4
Collaboration	3.16	2.95	3.4
Professional growth and development	3.35	3.18	3.67
State requirements knowledge	2.74	3.05	3.2
Differentiation	2.74	2.91	3.07
Communicates learning goals	3.13	3.32	3.27
Classroom management	2.97	3.09	3.33
Uses technology	2.84	3.23	3.27

* "My teacher education program adequately prepared me in the area of..."

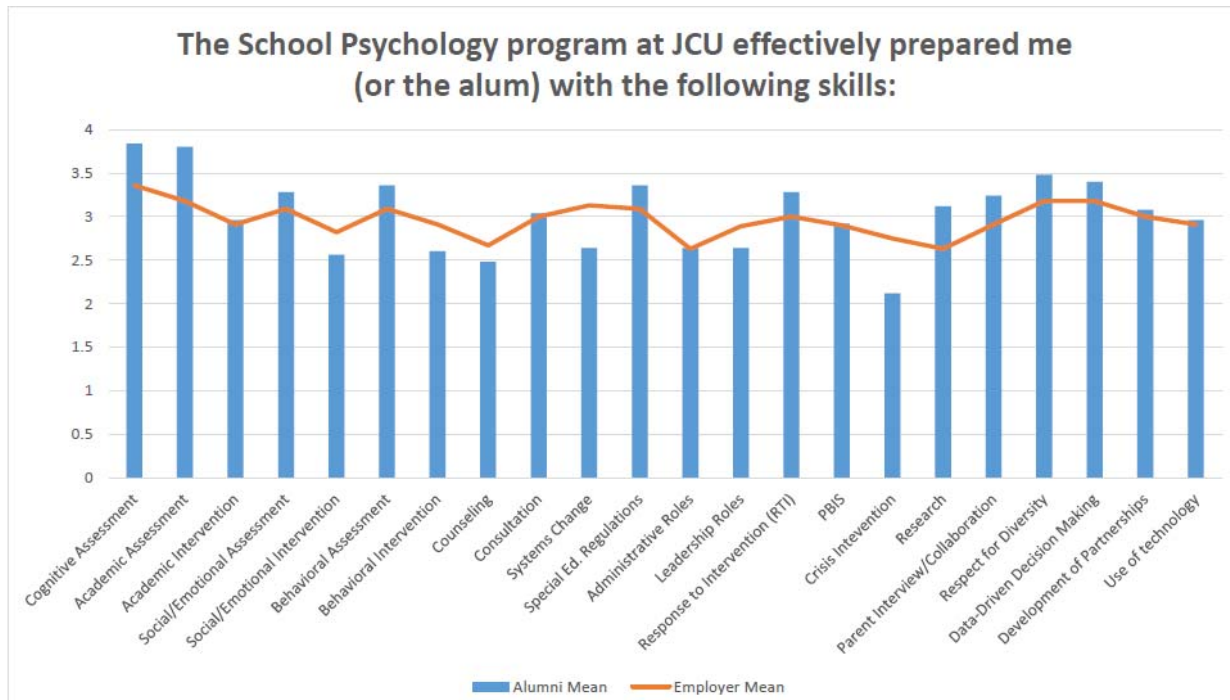
1 = Strongly Disagree; 2 = Disagree; 3 = Agree; 4 = Strongly Agree

Figure 1



School Psychology (Advanced Program) Alumni Survey Results*

Once a year, the DESP surveys both alumni and employers in order to determine their perceptions of JCU's school psychology program. The following chart is a comparison of the employer and alumni responses. Over five years, alumni report satisfaction with most elements of their preparation. Over five years, employers reported satisfaction with most elements of the school psychology program.



N = 25 Alumni; 11 Employers

- 4 = Strongly Agree
- 3 = Agree
- 2 = Disagree
- 1 = Strongly Disagree

*Data collection in process for 2017-18 cohort graduates (Summer graduation cohort program)